

YOUR VIEWS COUNT..YOUR VIEWS COUNT..YOUR

Martin Horwood MP's

NHS INQUIRY

**SOS
for the
NHS**

NAME AND ADDRESS (if different from above)

Name _____

Address _____

Postcode _____ Phone number _____

Mobile phone _____

Email _____

TODAY'S NHS

1. Would you like to be kept informed about any more cuts or changes to our local health services?

Yes (please supply email address above)

2. Do you think health services in Cheltenham have got better or worse in recent years?

- Much better
- A bit better
- About the same
- Slightly worse
- Much worse

3. Which of the following statements do you think applies best to today's National Health Service? (tick all that apply)

- Is well managed and is well funded
- Spends money well
- Gets me the treatment I need quickly
- Is badly managed
- Wastes too much money
- Is slow to deliver care and treatment

4. Who do you think should decide about major changes to our local health services?

- Local health boards elected by residents
- Local health professionals
- Local council
- Health Minister in Whitehall
- Unelected body in London
- Other

**Martin Horwood
MP for Cheltenham**

Dear Resident,

Last year, thousands of people marched through the streets of Cheltenham to help save local NHS services. But ten years of Labour mismanagement has left our health service open to more cuts.

As your local MP, I am standing alongside residents in the battle to protect vital services both here in Cheltenham and across the country.

This survey is **YOUR opportunity** to have your say on the state of our local NHS here in the Cheltenham area.

Please take a few minutes to tell me about your experiences with the health service **in this area**. All replies will be kept confidential.

Your responses will enable me to take up your concerns in Parliament and fight more effectively to get the best for our local NHS. **Thank you for your help.**



LOCAL GP SERVICES

5. Generally how often have you consulted an NHS GP at his/her surgery in the past two years?

- Never (please go to Q 9)
- Once
- 2-5 times
- More

6. How many days have you had to wait for an appointment?

- 1 day
- 2 days
- 3 -5 days
- Longer _____

7. How reasonable do you feel this waiting time has been?

- Very reasonable
- Fairly reasonable
- Not very reasonable
- Totally unreasonable

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YOU CAN USE THE SAME ENVELOPE TO RETURN THIS SURVEY - SEE BACK

Martin Horwood MP's LOCAL NHS INQUIRY

8. Generally, how satisfied have you been with the consultation?

- Very satisfied
 Fairly satisfied
 Not very satisfied
 Not at all satisfied

9. How do you rate the out of hours care (evenings and weekends) provided by your doctor?

- Good
 Average
 Poor

OUR LOCAL HOSPITALS

10. Have you attended A&E during the last three years?

- Yes
 No (please go to Q14)

11. Which hospital did you attend:

- Cheltenham General
 Gloucester Royal
 Other _____

(If more than one hospital, put hospital you attended most)

12. How long did it take for you to be seen?

- Up to one hour
 1-2 hours
 2-4 hours
 Longer (please state) _____

13. How long did it take for your problem to be diagnosed after being seen?

- Up to one hour
 1-2 hours
 2-4 hours
 Longer (please state) _____

14. If you have been referred by your GP to a hospital, how long did you wait between being referred by your GP and being seen for the first time by the hospital doctor?

- Haven't been referred (go to Q19)
 Up to two weeks
 2-4 weeks
 1-3 months
 Longer _____

15. How reasonable do you feel this waiting time was?

- Very reasonable
 Fairly reasonable
 Not very reasonable
 Totally unreasonable

16. What was the longest you have waited to receive any treatment which the hospital doctor said you needed? (i.e. an operation or drug therapy)

- Up to four weeks
 1-3 months
 4-10 months
 Longer _____

17. On how many occasions have you paid privately to see a consultant during the past two years?

- Never (please go to Q19)
 Once
 Twice
 More _____

18. Typically, how long have you had to wait to see a private consultant?

- Up to two weeks
 2-4 weeks
 1-3 months
 4-6 months
 Longer

19. How do you rate the condition of *** Hospital and its buildings?**

- Excellent
 Good
 Average
 Poor
 Very poor

HOSPITAL IN-PATIENTS

20. How often have you been admitted to hospital as an NHS in-patient during the last two years?

- Never (please go to Q28)
 Once
 Twice
 3-5 times
 More

21. Which hospital were you admitted to?

- Cheltenham General
 Gloucester Royal
 Other _____

(If more than one hospital, put hospital you attended most)

22. How satisfied have you been with the nursing you have received? (at the hospital in answer to Q.21 above)

- Very satisfied
 Fairly satisfied
 Not very satisfied
 Not at all satisfied

23. How soon after your admission did you see your consultant? (If admitted more than once give longest wait)

- Same day
 Within 2 days
 Longer _____
 Never

24. How satisfied have you been with the hospital food you have received? (at the hospital in answer to Q.21 above)

- Very satisfied
 Fairly satisfied
 Not very satisfied
 Not at all satisfied (please give details)

Martin Horwood MP's LOCAL NHS INQUIRY

25. How clean did you consider the hospital to be? (at the hospital in answer to Q.21)

- Very clean
Fairly clean
Not very clean
Not at all clean

26. Were you aware of any problems with MRSA or other hospital related infections during your stay?

- No
Yes (please give details)

27. Overall how did you rate your stay in hospital?

- Very good
Fair
Poor
Very poor

NHS DENTISTRY

28. Are you now able to get NHS dental treatment in Cheltenham?

- Yes
No

29. Have you or your family experienced any problems in getting dental treatment with a NHS dentist in the last year?

- Yes
No

30. Have you been to a dentist for a check up in the last twelve months?

- Yes
No

PRIVATE HEALTH CARE

31. At the last election, the Conservatives wanted to allow some people to *jump waiting lists* by giving them NHS money to go private.

Do you think this would be fair?

- Yes
No
No opinion

32. A hip replacement operation costs about £9,000 in the private sector. Under Conservative plans, patients would have to pay over £5,000 of this. Do you think this is fair?

- Yes
No

GENERAL HEALTH ISSUES

33. Do you think that mixed sex wards are acceptable?

- Yes
No
No opinion

34. The Labour Government has given NHS nurses a pay rise of less than 2% this year. Do you think this is fair?

- Yes
No

35. The Liberal Democrats are campaigning for more screening so that serious illnesses like cancer and heart disease are diagnosed earlier.

Do you support these plans?

- Yes
No

36. Generally, how satisfied are you with the way in which the Government is handling the NHS?

- Very satisfied
Fairly satisfied
Not very satisfied
Not at all satisfied

ABOUT YOU AND YOUR FAMILY

37. Do you have any children in education? (please tick all that apply to your children)

- Nursery or pre-school
Primary school
Secondary school
University or College

38. Which of the following best describes your home?

- Owned outright
Own with mortgage
Council housing
Housing Association
Privately rented

39. What year were you born? _____

40. If you would like to receive email updates on Liberal Democrat campaigns in our area, please provide your email address _____

OTHER ISSUES

41. Which are the most important issues you would like to see me taking up in Parliament? (please tick three)

- | | | | |
|----------------|--------------------------|-------------|--------------------------|
| Health | <input type="checkbox"/> | Education | <input type="checkbox"/> |
| Tackling crime | <input type="checkbox"/> | War in Iraq | <input type="checkbox"/> |
| Pensions | <input type="checkbox"/> | Taxes | <input type="checkbox"/> |
| Environment | <input type="checkbox"/> | Economy | <input type="checkbox"/> |
| Transport | <input type="checkbox"/> | Other _____ | <input type="checkbox"/> |

42. It's over four years since Labour took Britain to war in Iraq. Do you support Labour's war?

- Yes
No

43. If you have had to call the Police in the last two years, how satisfied were you with the response you received?

- Very satisfied
Fairly satisfied
Not very satisfied
Not at all satisfied

CONTINUES OVER

YOUR VIEWS COUNT..YOUR VIEWS COUNT..YOUR

44. Do you support the Government's plans to introduce compulsory ID cards in Britain?

- Yes
No

45. Compared to other issues, how important are environmental issues to you?

- Much more important
Slightly more important
Same as other issues
Slightly less important
Much less important

46. Do you feel that the services provided by our local Council give good value for your council tax money?

- Yes
About right
No

47. Does your street or any streets you use have a problem with any of the following?

- Name of street*
- Litter and rubbish _____
Abandoned cars _____
Broken streetlights _____
Poor quality pavements _____
Pot holes in the road _____
Anti-social behaviour _____

48. Which party would you be most likely to vote for if there was a General Election tomorrow?

- Liberal Democrats
Labour
Conservative
Lib Dems or Labour
Lib Dems or Conservative
Green
UKIP
Never vote

MARTIN HORWOOD'S NHS INQUIRY
FREEPOST SWC0744
16 Hewlett Road
Cheltenham GL52 6ZZ

How to return your Survey

Returning this survey is easy and costs nothing!

Just fill in the survey and then place back in the envelope making sure the address above is in the window.

You do not need to use a stamp, but if you do it will mean we can spend more money on our campaigns.

Save our NHS



Hospitals and vital care services across the country have faced cuts and closures - and more are threatened.

It is the worst round of cuts since the last Conservative Government. Meanwhile Tony Blair and Gordon Brown have spent billions on an illegal war in Iraq. **Local people deserve much better.**

Help the Lib Dems win for our NHS

With your support, we can fight to protect and improve our local NHS.



- Display a Lib Dem poster at the next election
I would like to vote by post in future
I would like to contribute to the cost of this survey
£5 £10 £20 Other £ _____

Please make cheques payable to "Liberal Democrats".

(A donation of £9 or more entitles you to membership of the Liberal Democrats Please tick here if you do not want to become a member.)

Just a few votes in it in 2005



It's always a close fight here between the Lib Dems and the Conservatives

2005 General Election Result in Cheltenham

The Lib Dems and their elected representatives may use the information you provide to contact you about issues you may find of interest. Some of these contacts may be automated. You can opt out of some or all contacts at any time by contacting us.

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